

Proactive vigilance for **peak efficiency**



Automated monitoring to ensure continuous peak efficiency and enhanced technical support.

Continuous monitoring of ACL TOP Hemostasis Testing System performance

- Identifies issues quickly
- Predicts unexpected system malfunctions and notifies our Technical Support
- Proactively schedules service repair visit

Remote support for real-time individually tailored service*

Instantly connects and securely shares desktop of flagged ACL TOP system with our Technical Support Center for:

- Guided system software configuration
- Fine-tuning and consultation
- System investigation and troubleshooting
- Scheduled 1-on-1 operator training

*Not available in all countries.

Detailed reports

- Automatically records and reports all diagnostic, performance and preventative actions to ensure regulatory compliance

Secure data compliance and patient privacy

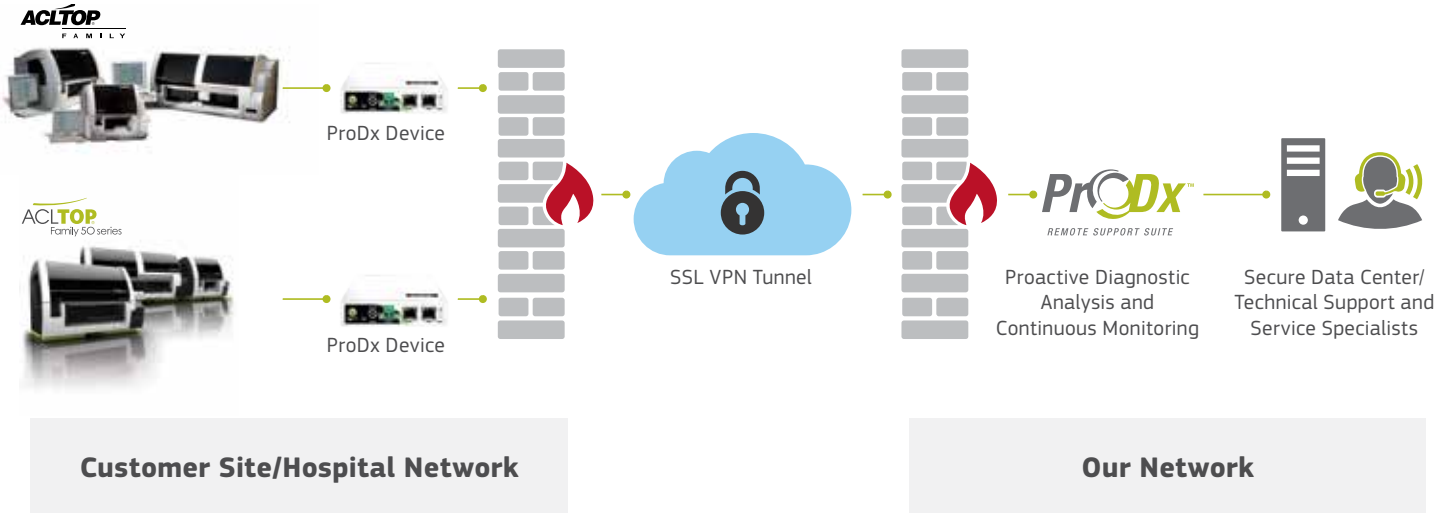
- Eliminates patient-identifiable information, to assure patient privacy and regulatory compliance
- Protects patient privacy with firewall and transmits data via SSL VPN connection and a secure, dedicated infrastructure

Proactive vigilance for peak efficiency.





ProCDx™
REMOTE SUPPORT SUITE

Complete and constant connection

ProDx connects your Hemostasis testing systems to our Technical Support Specialists through a safe, seamless and automated pathway of performance data collection and transfer.



Connecting ProDx with your ACL TOP systems

Step 1: Preparation	Step 2: Installation	Step 3: Validation	Step 4: Ready
 <p>Coordinate with hospital IT department for network requirements</p>	 <p>Connect ProDx device(s) to ACL TOP systems</p>	 <p>Establish and test connection to ProDx Secure Data Center</p>	 <p>Instruments are now connected and remotely monitored proactively by our Technical Support team</p>

Maximize uptime for your instrument

ProDx reduces the time between problem notification and repair—while also reducing operator intervention.

- Flags potential problems early, supporting preventative actions
- Identifies root cause and facilitates rapid resolution (e.g., by phone)
- Reduces service repair time due to real-time status of your instrument
- Increases uptime by optimizing preventative maintenance

Continuous data transfer ensures constant vigilance and proactive intervention to maximize analyzer uptime.

Assures network security and accessibility

ProDx features a powerful, scalable, serial-over-IP solution for simple and secure VPN access, helping ensure maximum uptime to keep your lab running smoothly.

Network Security

- Rules-Based Log Setting (Firewall Rules)
- Stateful Packet Firewall
- Intrusion Detection and Prevention
- SYN/ICMP Flood Protection
- Anti-Spyware
- Phishing Protection
- Bridging/Firewall Stealth Mode

Virtual Private Networking

- OpenTSA Trusted Timestamping
- True SSL/TLS VPN
- Encryption: AES 128/192/256-bit, CAST5, Blowfish
- Authentication: X.509 Certificates
- VPN Client-to-Site
- VPN Client for Microsoft Windows, MAC OS X and Linux
- Centralized Firmware Updates



ProDx Multi-Port Device



ProDx Single-Port Device

For constant assurance and efficiency, connect with ProDx.

IL is passionate about bringing the most innovative solutions to Hemostasis testing. Offering a broad range of the highest quality instruments, data management solutions and a full panel of HemosIL[®] assays—supported by a world-class technical team—IL is committed to enhancing patient care through continuous innovation.

Werfen

Corporate Headquarters

Plaza de Europa, 21–23
08908 L'Hospitalet de Llobregat
Barcelona, Spain
+34-93-4010101
werfen.com

Instrumentation Laboratory Headquarters

180 Hartwell Road
Bedford, MA 01730 USA
+1-781-861-0710
instrumentationlaboratory.com

Worldwide Locations

The Americas

Brazil
São Paulo
+55-11-41543337
br.werfen.com

Canada
Richmond Hill, ON
+1-800-552-2025 x6115
instrumentationlaboratory.com

Colombia
Bogotá
+57-15-221-052

Mexico
Mexico City
+52-55-5262-1760
mx.werfen.com

Uruguay
Montevideo
+5982-481-81-33

USA
Bedford, MA
+1-781-861-0710
instrumentationlaboratory.com

Asia-Pacific

Australia
Sydney
+61-02-9098-0200
au.werfen.com

China
Beijing
+86-10-59756055
Hong Kong
+852-2792-7773
Shanghai
+86-21-66308671
cn.werfen.com

India
New Delhi
+91-490-29-550
in.ilwerfen.com

Japan
Tokyo
+81-3-5419-1301
jp.werfen.com

Korea
Seoul
+82-1899-9217
kr.werfen.com

Thailand
Bangkok
+66-271-226-28/9

Europe

Austria
Vienna
+43-1-256-58-000
at.werfen.com

Belgium
Brussels
+32-2-7252052
benelux.werfen.com

Czech Republic
Prague
+420-246-090-931
cz.werfen.com

France
Paris
+33-182-30-86-00
fr.werfen.com

Germany
Munich
+49-89-909070
de.werfen.com

Hungary
Budapest
+36-1-882-73-10
hu.werfen.com

Italy
Milan
+39-02-25221
it.werfen.com

Lithuania
Kaunas
+370-37-313157
lt.werfen.com

The Netherlands
Breda
+31-76-5480100
benelux.werfen.com

Poland
Warsaw
+48-22-336-18-00

Portugal
Lisbon
+351-214247312
pt.werfen.com

Russia
Moscow
+7-499-124-45-59
ru.ilwerfen.com

Spain
Barcelona
+34-902-20-30-90
es.werfen.com

UK
Warrington, England
+44-1925-810141
uk.werfen.com

For all other countries visit
international.werfen.com